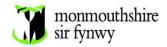
### **Public Document Pack**



County Hall Rhadyr Usk NP15 1GA

Wednesday, 9 October 2024

**Notice of Meeting** 

### **Governance and Audit Committee**

#### Thursday, 17th October, 2024 at 2.00 pm, Council Chamber, County Hall, The Rhadyr, Usk, NP15 1GA and Remote Attendance

#### Please note that a 30 minute pre-meeting will take place at 1.30pm for Committee Members and Audit Officers

### AGENDA

Item No	Item	Pages
1.	Apologies for Absence	
2.	Declarations of Interest	
3.	Public Open Forum	
	Governance and Audit Committee Public Open Forum Guidance	
	Our Governance and Audit Committee meetings are live streamed and a link to the live stream will be available on the meeting page of the Monmouthshire County Council <u>website</u>	
	If you would like to share your thoughts on any matters being discussed by Governance and Audit Committee, you may attend the meeting in person (or join remotely via Microsoft Teams), or submit written representations (via Microsoft Word, maximum of 500 words).	
	The deadline for submitting representations to the Council is 5pm three clear working days in advance of the meeting. All representations received will be made available to the committee members prior to the meeting.	
	The amount of time afforded to each member of the public to speak is at the Committee Chair's discretion. We ask that contributions are no longer than 4 minutes.	
	If you would like to attend one of our meetings to speak under the Public Open Forum at the meeting, you will need to give three working days' notice by	

	contacting <u>GACRegistertoSpeak@monmouthshire.gov</u> If you would like to suggest future topics for consideration by Governance and Audit Committee, please do so by emailing <u>GACRegistertoSpeak@monmouthshire.gov.uk</u>	
4.	To note the Action List from the previous meeting.	1 - 2
5.	Audit Wales Grants Report	3 - 14
6.	Audit Wales Financial Sustainability	15 - 30
7.	Annual Audit Plan 22.23 Welsh Church Funds	31 - 44
8.	Audit Wales Work Programme: Council Progress Update	45 - 58
9.	Presentation on the new Global Internal Audit Standards and the Code of Practice for the Governance of Internal Audit in UK Local Government	
10.	Governance and Audit Committee Forward Work Plan	59 - 64
11.	To approve the minutes of the previous meeting	65 - 68
12.	Date of Next Meeting: 28th November 2024 at 2.00pm	

### Paul Matthews Chief Executive

#### MONMOUTHSHIRE COUNTY COUNCIL CYNGOR SIR FYNWY

#### THE CONSTITUTION OF THE COMMITTEE IS AS FOLLOWS:

Andrew Blackmore (Chair) Colin Prosser Martin Veale Rhodri Guest County Councillor Sara Burch

County Councillor John Crook

County Councillor Tony Easson County Councillor David Jones County Councillor Malcolm Lane County Councillor Phil Murphy County Councillor Peter Strong County Councillor Ann Webb Lay Member Lay Member Lay Member Lay Member Cantref: Labour and Co-Operative Partv Magor East Welsh Labour/Llafur Cymru with Undy; Dewstow: Welsh Labour/Llafur Cymru Crucorney; Independent Group Welsh Conservative Party Mardy: Caerwent; Welsh Conservative Party Welsh Labour/Llafur Cymru Rogiet; St Arvans; Welsh Conservative Party

### **Public Information**

#### Access to paper copies of agendas and reports

A copy of this agenda and relevant reports can be made available to members of the public attending a meeting by requesting a copy from Democratic Services on 01633 644219. Please note that we must receive 24 hours notice prior to the meeting in order to provide you with a hard copy of this agenda.

#### Watch this meeting online

This meeting can be viewed online either live or following the meeting by visiting www.monmouthshire.gov.uk or by visiting our Youtube page by searching MonmouthshireCC.

#### Welsh Language

The Council welcomes contributions from members of the public through the medium of Welsh or English. We respectfully ask that you provide us with 5 days notice prior to the meeting should you wish to speak in Welsh so we can accommodate your needs.

### Aims and Values of Monmouthshire County Council

#### Our purpose

• to become a zero-carbon county, supporting well-being, health and dignity for everyone at every stage of life.

#### Objectives we are working towards

- Fair place to live where the effects of inequality and poverty have been reduced;
- Green place to live and work with reduced carbon emissions and making a positive contribution to addressing the climate and nature emergency;
- Thriving and ambitious place, where there are vibrant town centres and where businesses can grow and develop
- Safe place to live where people have a home where they feel secure in;
- Connected place where people feel part of a community and are valued;
- Learning place where everybody has the opportunity to reach their potential

#### Our Values

**Openness**. We are open and honest. People have the chance to get involved in decisions that affect them, tell us what matters and do things for themselves/their communities. If we cannot do something to help, we'll say so; if it will take a while to get the answer we'll explain why; if we can't answer immediately we'll try to connect you to the people who can help – building trust and engagement is a key foundation.

**Fairness**. We provide fair chances, to help people and communities thrive. If something does not seem fair, we will listen and help explain why. We will always try to treat everyone fairly and consistently. We cannot always make everyone happy, but will commit to listening and explaining why we did what we did.

**Flexibility**. We will continue to change and be flexible to enable delivery of the most effective and efficient services. This means a genuine commitment to working with everyone to embrace new ways of working.

**Teamwork**. We will work with you and our partners to support and inspire everyone to get involved so we can achieve great things together. We don't see ourselves as the 'fixers' or problem-solvers, but we will make the best of the ideas, assets and resources available to make sure we do the things that most positively impact our people and places.

**Kindness**: We will show kindness to all those we work with putting the importance of relationships and the connections we have with one another at the heart of all interactions.

#### Monmouthshire Governance & Audit Committee Question/Consideration Guide

#### **Role of the Pre-meeting**

- 1. Why is the Committee considering this agenda item? (relevance and materiality)
- 2. What is the Committee's role and what outcome do Members want to achieve?
- 3. Is there sufficient information to achieve this? If not, who could provide this?
- 4. What are the confidential views of the auditors on relevant matters?

- Discuss members' views/ key concerns with the papers and agree priorities

**Potential Questions/Considerations for the Meeting** 

<u>Internal Audit (IA)</u>	<u>External Audit (</u>
1. What is the IA functional model and is it fit for purpose?	1. Is the EA tear performance)
2. Does IA have sufficient authority and influence across the Authority?	2. Are we confic for developin timetable and
3. Is IA suitably resourced and empowered? Is the annual IA plan	understandin
appropriate? On what do we make this judgement?	3. Do Chief/ ser appropriately demonstrated
4. Do Chief Officers demonstrably accept and champion the role of IA? How do they do this?	4. Is there a con between IA, E inspectorates
<ol> <li>Are IA findings acted upon energetically by Officers? How is this demonstrated? Do we effectively challenge and hold officers to account for implementing IA findings?</li> </ol>	5. Have relevant considered th national and
<ul><li>findings?</li><li>6. How can we be confident that the internal control confident that the</li></ul>	6. Do we have g emerging issu
internal control environment remains appropriate?	7. In respect of financial repo
7. Do we have confidence in overall IA effectiveness? On what do we base this?	demonstrate raised and ha resolve issues
8. Is the annual/ periodic IA opinion plausible?	8. Does EA have
<ol> <li>Do we have sufficient visibility over the work, output and effectiveness of allied IA teams, e.g. TCBC?</li> </ol>	Officers and g
Governance	<u>Budgeting/ Final</u>
<ol> <li>Is there a codified and cohesive description of MCC's overall governance arrangements? Is it fit for purpose?</li> </ol>	<ol> <li>Is there a cle checkpointed developing t</li> </ol>
2. Is there clarity over the governance	2. Is there an aprix risk related p
of the various oversight and scrutiny arrangements for (and effectiveness	3. Are the key f

(EA)

- m (financial and e) credible?
- dent over the arrangements ng the EA annual work plan/ d is it aligned to our ng of key risks?
- nior officers engage y with EA? How is this d?
- nstructive relationship EA (and other s)? How is this evidenced?
- nt officers demonstrably he results/ conclusions of EA specific reports?
- good visibility over ues identified by EA?
- ISA260 and equivalent EA orts, do officers clearly understanding of issues ave a credible plan to s for next financial year?
- e confidence in MCC's governance arrangements?

### ncial Risk/ Reserves

- early defined, governed and d process and timetable for the Authority's budget?
- ppropriate suite of financial policies? Are they suitable?
- financial/ operational

	of) material partnerships and		assumptions understood, credible,
	collaborations?		documented and stress tested?
3.	Is there clarity over the apportionment of responsibilities and decision making authorities?	4.	Does the Finance function have suitable capabilities and capacity to manage financial risk/ meet statutory requirements and obligations to the Council?
4.	How are governance/ control	_	
	breaches identified and reported?	5.	Do we have confidence that the budgetary process is likely to produce a plausible
5.	Are we confident that the arrangements for material		budget/ MTFP?
	expenditure (tendering, contracting and capital procurement) are robust?	6.	Are there suitable arrangements in place to manage and report on overall financial
6.	Do we have confidence in whistleblowing (and similar arrangements) for raising concerns?	<u>Fir</u>	performance? nancial Statements/ Misstatement Risk
	concerns?	1.	Is there a shared understanding as to the purpose of the Committee in reviewing draft
<u>Cor</u>	porate Risks		financial statements?
a r	Have key accountabilities for the identification, assessment, monitoring and management of risks been adequately defined and mplemented?		<ul> <li>a. Are the Notes to the Accounts reasonable?</li> <li>b. Are the narrative reports, including the Annual Governance Statement reasonable and accord with the second ble accord ble and accord with the second ble and accord ble accor</li></ul>
	Has the approach to risk management been designed and implemented effectively?	2.	committee's view? Are we comfortable with EA's work and audit
0	How can the Committee be confident that the Corporate Risk Register captures all significant risks facing the Authority?		opinion?
S	Are the risk mitigation action plans credible and sufficient so as to achieve the desired outcomes?		
Ques	stions for the Committee to conclude		
	e have the necessary information to form co ers to the executive, council, relevant scrutin		

Do we need to follow up? If so, how?

# Governance and Audit Committee Action List 5<sup>th</sup> September 2024

Action	Subject/ Meeting	Officer	Outcome	Due date	Action Status	Recom mende d to close Action Yes/No
--------	------------------	---------	---------	----------	------------------	---

This page is intentionally left blank



# Certification of Grant Returns 2022-23 – Monmouthshire County Council

Audit year: 2022-23 Date issued: October 2024 Document reference: 4515A2024 This document has been prepared as part of work performed in accordance with statutory functions.

In the event of receiving a request for information to which this document may be relevant, attention is drawn to the Code of Practice issued under section 45 of the Freedom of Information Act 2000. The section 45 code sets out the practice in the handling of requests that is expected of public authorities, including consultation with relevant third parties. In relation to this document, the Auditor General for Wales and Audit Wales are relevant third parties. Any enquiries regarding disclosure or re-use of this document should be sent to Audit Wales at infoofficer@audit.wales.

We welcome correspondence and telephone calls in Welsh and English. Corresponding in Welsh will not lead to delay. Rydym yn croesawu gohebiaeth a galwadau ffôn yn Gymraeg a Saesneg. Ni fydd gohebu yn Gymraeg yn arwain at oedi.

# Contents

Summary of certification	work out	tcomes
--------------------------	----------	--------

Fees

4 10

# Summary of certification work outcomes

- 1 Under Paragraph 20 of Schedule 8 to the Government of Wales Act 2006 the Auditor General shall, if required by a local government or other grant-receiving body, make arrangements for certifying grant returns.
- 2 We undertook our work with the aim of certifying individual returns and to answer the question:

'Does Monmouthshire County Council (the Council) have adequate arrangements in place to ensure the production of coordinated, accurate, timely and properly documented returns?'

3 We have completed our certification work and conclude that the Council had generally sound arrangements in place for the production and submission of its returns. However, there remains some scope for improvement (particularly around the Housing Benefit return), and we are continuing to work with the Council to allow them to make these improvements for 2021-22 returns.

Introduction and background	<ul> <li>This report summarises the results of work on the certification of the Council's 2022-23 grant returns.</li> <li>As appointed auditors of the Council, we are asked on behalf of the Auditor General to certify grant returns made by the Council.</li> </ul>
	<ul> <li>For 2022-23 we certified 5 grant returns with a total value of £50,592,407</li> <li>We have produced this report so that we can provide feedback collectively to those officers having the responsibility for grant management so that we can work together to identify further improvements which can be made to improve the processes.</li> </ul>
Certification results	<ul> <li>For the 5 returns, we issued 3 qualified certificate and 2 unqualified certificates.</li> <li>The reasons for the qualification are summarised below in paragraph 6. In 21-22, 1 of our 5 certificates were qualified.</li> </ul>
Audit adjustments	<ul> <li>No adjustments were required to any claims as a result of our audit work</li> <li>We raised several observations however none required an amendment to the claimed amount. These observations are summarised in paragraph 6.</li> </ul>

Fees

#### Our overall fee for certification of 2022-23 grant returns is £52,611

- This represents a reduction in cost when compared to 2020-21. The reasons for this decrease are set out in **paragraph 8**.
- 4 Detailed on the following page is a summary of the key outcomes from our certification work on the Council's 2022-23 grants and returns, showing where either audit amendments were made as a result of our work or where we had to gualify our audit certificate.
- 5 A qualification means that issues were identified concerning the Council's compliance with a scheme's requirements that could not be resolved through adjusting the return. In these circumstances, it is possible that the relevant grant-paying body will require further information from the Council to satisfy itself that the full amounts of grant claimed are appropriate.

Key information for 2022-23

Overall, we certified 5 grant returns:

- Two returns were unqualified
- Three returns were qualified
- No returns required adjustments prior to certification

Ref – Para 6	Grants and returns	Qualified certificate	Adjustment (>£10.000)	Adjustment (<£10.000)
1	National Non-Domestic Rates Return	Yes	-	-
2	Teachers' Pensions Return	Yes	-	-
3	Housing Benefit Subsidy	Yes	-	-
4	Section 33 Pooled Budgets	No	-	-
5	Health Act S28a and 28b Money transfers	No	-	-
	Total	3	-	-

6 This table summarises the key issues behind each of the adjustments or qualifications identified in the table above.

Ref	Summary observations	Amendment
1	National Non-Domestic Rates	-

Page 6 of 12 - Certification of Grant Returns 2022-23 - Monmouthshire County Council

Ref	Summary observations	Amendment
	For properties claiming empty property relief we are required to obtain evidence that inspections or spot-checks have been undertaken by the Council or if an owner's statement of a property being empty has been taken at face value.	
	For three properties in our sample, there was no evidence that spot-checks or inspections had been completed.	
	<ul> <li>In one case, photographs of an empty property had been provided by the ratepayer and an inspection was not deemed necessary by the Council.</li> </ul>	
	<ul> <li>In one case, the status of a property has not been reviewed for several years.</li> </ul>	
	<ul> <li>In one case, a landlord's statement that a tenant had vacated their property was accepted with no further evidence requested.</li> </ul>	
	The total relief awarded to these three properties was £32,729.17.	
	Our findings have been reported to Welsh Government in a qualification letter but no amendment to the claim was required.	
2	Teachers' Pensions	-
	Two individuals in our sample were noted as being opted out of the pension scheme but were still paying contributions to the pension scheme.	
	- In one case, the contributions paid were correct, but the opted out status had been incorrectly	
	recorded. The individual has since retrospectively opted in and records have been updated. - In one case, the contributions had been made in error following the individual moving to a new	
	post. Manual adjustments have been made and the contributions have since been refunded.	

Ref	Summary observations	Amendment
	Further investigation found that of 19 teachers' opted-out of the scheme, 9 were still paying contributions, amounting to £27,730.30 employee contributions and £67,934.84 employer contributions being made.	
	We have reported these findings to the Teachers' Pension Agency in a qualification letter pending further investigation by the Council.	
3	<ul> <li>Housing Benefit Subsidy (observations only)</li> <li>Whilst we did not identify any amendments we raised several observations in our report to DWP.</li> <li>no standard rental agreements were in place for bed and breakfast cases.</li> <li>An underpayment of benefit arising from rent not being uplifted appropriately. We are satisfied that this affects only a small number of cases where there are multiple entries for one address and that this issue will only result in underpayments of benefit.</li> <li>Three cases of expenditure misclassification where the split of subsidy being claimed across two cells had been incorrectly calculated. We are satisfied, due to the nature of the misclassification that only an underclaim can arise.</li> <li>We also note some amendments made to the final Housing Subsidy return following further work by the Council (which do not arise from our certification work). This arose from the Council completing a further reconciliation of the data as more information became available after the submission date.</li> </ul>	-
4	<ul> <li>Section 33 Pooled Budgets (amendment)</li> <li>No amendments or qualifications noted from our certification work.</li> </ul>	-
5	Health Act S28a and 28b Money Transfers	

Ref	Summary observations	Amendment
	No amendments or qualifications noted from our certification work.	-
	Total effect of amendments	-

## Fees

- 7 A breakdown of our fees is detailed below. The total fee for 2022-23 is slightly lower than the total for 2021-22.
- 8 This decrease in cost reflects the reduced number of findings, meaning less additional testing was required. This was offset by an inflationary increase in our fee rates.
- 9 In this paper we also provide an estimate of our fees for delivery of 2023-24 grant certification work. This estimate reflects a 6.4% inflationary increase in our fee rates in line with our 23-24 fee estimate.

Breakdown of fee by claim	2019-20	2020-21	2021-22	2022-23	2023-24 (Estimate)
Housing Benefit	£31,106	£31,944	£31,900	30,000.00	31,920
Section 33 NHS (Wales) Act 2006 Pooled Budgets	£2,920	£2,965	£3,000	3,861.67	4,140
Health Act S28a and 28b Money transfers	£3,065	£808	£2,000	3,300.00	3,510
National Non-Domestic Rates Return	£5,208	£8,995	£6,000	7,289.92	7,755
Teachers' Pension Return	£3,540	£3,348	£3,500	2,048.75	2,180
CI Grant Planning, Supervision & Review	£8,181	£9,130	£7,110	6,111.50	6,500
Total fee	£54,020	£57,190	£53,510	£52,611.84	£55,975

Page 13

Audit Wales 1 Capital Quarter Cardiff CF10 4BQ

Tel: 029 2032 0500 Fax: 029 2032 0600 Textphone: 029 2032 0660

E-mail: info@audit.wales

Website: www.audit.wales

We welcome correspondence and telephone calls in Welsh and English. Rydym yn croesawu gohebiaeth a galwadau ffôn yn Gymraeg a Saesneg.



Agenda Item 6



# Financial Sustainability Review – Monmouthshire County Council

Audit year: 2023-24 Date issued: October 2024 Document reference: 4516A2024 This document has been prepared as part of work performed in accordance with statutory functions.

In the event of receiving a request for information to which this document may be relevant, attention is drawn to the Code of Practice issued under section 45 of the Freedom of Information Act 2000. The section 45 code sets out the practice in the handling of requests that is expected of public authorities, including consultation with relevant third parties. In relation to this document, the Auditor General for Wales and Audit Wales are relevant third parties. Any enquiries regarding disclosure or re-use of this document should be sent to Audit Wales at infoofficer@audit.wales.

We welcome correspondence and telephone calls in Welsh and English. Corresponding in Welsh will not lead to delay. Rydym yn croesawu gohebiaeth a galwadau ffôn yn Gymraeg a Saesneg. Ni fydd gohebu yn Gymraeg yn arwain at oedi.

Mae'r ddogfen hon hefyd ar gael yn Gymraeg. This document is also available in Welsh.

# Contents

Summary report	
Why we did this audit	4
Our audit duties	4
Our objectives for this audit	4
Why financial sustainability is important	4
What we looked at and what does good look like	4
Our audit methods and when we undertook the audit	6
What we found	6
Our recommendations for the Council	8
Appendices	
Appendix 1 – audit questions and criteria	9

# Summary report

### Why we did this audit

#### **Our audit duties**

- 1 The Council has to put in place arrangements to get value for money for the resources it uses, and the Auditor General has to be satisfied that it has done this.
- 2 We undertook this audit to help discharge the Auditor General's duties under section 17 of the Public Audit (Wales) Act 2004. It may also inform a study for improving value for money under section 41 of the 2004 Act, and/or an examination undertaken by the Auditor General under section 15 of the Well-being of Future Generations Act (Wales) 2015.

#### Our objectives for this audit

- 3 To provide assurance that councils have proper arrangements to support their financial sustainability.
- 4 To explain councils' financial position and the key budget pressures and risks to their financial sustainability.

### Why financial sustainability is important

- 5 A combination of factors including the rising cost of delivering services and increased demand for some services is placing significant pressure on local government finances.
- 6 Despite these pressures, councils are still required to set a balanced budget whilst delivering a number of statutory services. Councils also provide a range of non-statutory services that communities rely on.
- 7 In this context, it is important that councils develop a strategic approach to their financial sustainability over the longer term to help them to secure value for money in the use of their resources.

# What we looked at and what does good look like<sup>1</sup>

8 We reviewed the Council's strategic approach to support its financial sustainability, its understanding of its current financial position, and its arrangements for reporting and oversight of its financial sustainability. This audit was limited to a consideration

<sup>1</sup> Defined as 'what should be' according to laws or regulations, 'what is expected' according to best practice, or 'what could be', given better conditions.

of the arrangements that the Council has put in place to support its financial sustainability. It was not a review of the Council's wider financial management, or of the individual financial decisions that the Council has made or intends to make.

- 9 We recognise that some factors which will impact on councils' financial sustainability will be beyond the scope of this audit, as this audit focused on the arrangements that councils are putting in place. However, where we identified common issues through our fieldwork that go beyond the arrangements that councils have put in place, we will report on these in our planned national summary report.
- 10 We also recognise the unprecedented financial challenges that councils have faced for many years and are likely to continue to face for at least the medium term. This includes the public sector funding pressures that followed the financial crisis in 2008 and the impact of the pandemic both at the time and its continued aftereffects. More recently councils have also faced significant real-terms reductions in spending power as a consequence of the fastest increase in inflation for decades. Alongside all of these events there have also been significant increases in the demand for some services, including for example the impact of an ageing population and the resulting increased demand for some services. These factors are largely outside the control of any individual council.
- 11 Against this longer-term background of financial challenges councils have needed to respond to more recent challenges at pace and we understand that inevitably in many, if not all councils, some of the specific details of how financial pressures will be tackled over the medium-term are still to be determined. This report sets out our view on the council's financial arrangements, and where appropriate where we think these could be strengthened to help improve the council's financial sustainability over the medium-term. Our report should be viewed in the context of these wider and longer-term financial pressures.
- 12 The audit sought to answer the overall question **Does the Council have proper** arrangements to support its financial sustainability? To do this we looked to answer the following questions:
  - Does the Council have a clear strategy for its long-term financial sustainability?
  - Is the Council's financial strategy supported by a clear understanding of its financial position?
  - Do the Council's reporting arrangements support regular oversight of its financial sustainability?
- 13 The audit criteria that we used to assess the Council's arrangements against each of our questions is set out in **Appendix 1**. This has been informed by our cumulative knowledge, as well as drawing on some publications produced by the Chartered Institute of Public Finance and Accountancy (CIPFA).

# Our audit methods and when we undertook the audit

- 14 Our findings are based on document reviews and interviews with a sample of councillors and senior officers. The evidence we have used to inform our findings is limited to these sources. We undertook this work during May to July 2024.
- 15 We are undertaking this work at each of the 22 principal councils in Wales and, as well as reporting locally to each council, we also intend to produce a national report.



### What we found

- 16 Overall, we found that although the Council is developing a longer-term approach to financial planning, it is yet to identify how it will close its future funding gap. Given its low reserves levels, the Council will need to work at pace to implement its financial strategy and strengthen its financial resilience. We set out below why we reached this conclusion.
- 17 Although the Council's new financial strategy demonstrates its commitment to strengthening financial sustainability over the medium term, it currently lacks robust plans to close its identified funding gap.
- 18 A clear, robust and agreed financial strategy is important to identify how the Council will respond to anticipated future funding pressures, and particularly how the Council will meet its projected funding gap in the short, medium and long term.
- 19 The Council has developed a financial strategy, which is clear, well-informed and based on reasonable assumptions. This strategy was approved by full Council in July 2024. It is too early to assess the impact that this strategy will have on the Council's long-term financial sustainability.
- 20 The Council has a four-year Medium-Term Financial Plan 2024/25 to 2027/28 (MTFP) that identifies a cumulative funding gap of £34.4 million. The Council has not yet identified how it will close this gap, but it recognises that its operating model needs to change and at the time of our review was in the early stages of developing a Change and Improvement Plan to address this.
- 21 The Council's level of usable reserves as a percentage of the net cost of services is routinely amongst the lowest in Wales. The Council had £26.9 million of usable financial reserves at the end of March 2023, equivalent to around 13.8% of the Council's annual spending on services. This reduced further to £18.8 million in 2023-24; approximately 8.9% of the Council's annual spend. The Council acknowledges that this is unsustainable, and its newly developed financial strategy articulates a commitment to strengthen reserve levels. Schools' reserves balances also fell significantly during 2023-24, from £4.3 million credit to a £0.9 million deficit, and nearly 40% of schools were in deficit at year end. The Council is aware

of the risk this presents and is working with schools to put recovery plans in place and better understand the financial pressures impacting school budgets.

- 22 Overall, the Council has a good track record of delivering against its overall budget, but cost pressures and unachieved savings have required the Council to take inyear budget recovery action and draw on reserves. For example, there is a pattern of shortfalls in the Council achieving its budget savings proposals. The Council achieved 83.3% of its identified savings for 2023/24. This savings target shortfall is consistent with previous years and indicates a risk to the Council fully delivering on its budget saving proposals for 2024/25 and over the medium-term. Consistently falling short on savings targets can place pressure on the Council to rely upon reserves as a matter of course, further risking its longer-term financial sustainability.
- 23 Without robust plans to address the identified funding gap and limited resilience due to its low level of reserves, the Council's longer-term financial sustainability remains at risk. The pace at which the Council develops its plan to close the identified funding gap and rebuild its reserves is therefore of key importance, highlighting a need to work with urgency to identify, approve and implement sufficient savings to reduce its funding gap in a sustainable way.
- 24 The Council has a clear understanding of its financial position and recognises the need to strengthen its use of data to better understand and mitigate longer-term cost pressures.
- 25 A thorough understanding of current and future funding pressures, alongside other risks to financial sustainability is important to ensure that the Council's financial strategy is well informed and appropriate to the scale of the financial challenge it faces.
- 26 The Council has good financial management arrangements and is aware of its budget pressures and the risks to its financial sustainability. The Council's forecast funding gap is based on reasonable assumptions and draws on external data from sources such as the Office for Budget Responsibility and the Wales Fiscal Analysis Unit where appropriate.
- 27 The Council acknowledges, however, that it needs to strengthen its use of data and modelling to better understand and forecast its medium to long-term cost pressures. To support this, the Council plans to identify and monitor the main factors which impact its spending in key service areas. As well as helping develop more accurate long-term financial assumptions, this insight will also help inform the Council's long-term strategic approach to financial sustainability by identifying actions to manage and mitigate the cost drivers.
- 28 The Council's reporting arrangements support clear and regular oversight of its current financial position, but reporting on the long-term impact of financial decisions is less well-developed.
- 29 Clear, regular and transparent reporting arrangements are important to enable effective oversight of the Council's financial position, the action it is taking to ensure its financial sustainability and the impact of this on its local communities.

- 30 The Council's constitution and draft financial strategy clearly identify responsibilities for monitoring its financial position and long-term sustainability. Elected members receive regular updates on financial position, including progress in delivering against planned savings, providing appropriate opportunity for oversight and scrutiny. Last year, the Council established a Financial Management Board to strengthen officer oversight and, going forward, the Board will also be responsible for overseeing delivery of the new financial strategy. These arrangements support clear and regular oversight by both officers and elected members.
- 31 As part of the annual budget-setting process, the Council assesses the anticipated cumulative impact of its budget proposals on local communities and the national well-being goals. However, although budget papers recognise that proposals will impact on delivery of well-being objectives, they don't clearly quantify the anticipated impact. Furthermore, the Council reports its financial and performance information separately. For example, budget outturn reports detail the value of savings achieved each year, but not their impact on local communities or well-being objectives. Whereas the Council's self-assessments report on progress against the well-being objectives but only make high level references to the impact of reduced resources. This makes it more difficult to understand the correlation between financial decisions and impact on delivery of the well-being objectives. In taking forward its new financial strategy, the Council should ensure that it estimates, monitors and reports the impact of its Change and Improvement Plan on local communities and delivery of its well-being objectives.

### Our recommendations for the Council

#### Exhibit 1: our recommendations for the Council

#### **Recommendations**

R1 To address its medium to long-term financial sustainability, the Council should urgently implement the delivery plan for its new financial strategy. Specifically, it should:

- develop its Change and Improvement Plan to identify sustainable ways to deliver services whilst addressing its forecast funding gap;
- utilise effective modelling and data to support its long-term approach to financial sustainability; and
- ensure it has appropriate arrangements to monitor and report the impact of its financial strategy, in particular the Change and Improvement Plan, on service users and delivery of well-being objectives.

# Appendix 1

## Audit questions and criteria

# Exhibit 2: overall question: Does the Council have proper arrangements to support its financial sustainability?

Level 2 questions	Criteria
Does the Council have a clear strategy for its long-term financial sustainability?	<ul> <li>The Council has clearly set out its strategic approach to support its financial resilience over the short, medium, and long term.</li> <li>The Council has a medium-term financial plan.</li> <li>The Council's strategic approach is widely understood and supported by senior officers.</li> <li>The Council has considered a wide range of options to improve its long-term financial sustainability, including comparison with other bodies.</li> <li>The Council has identified all the savings it intends to make to meet its funding gap over the medium term, supported by well-evidenced plans based on reasonable assumptions.</li> <li>The Council's strategy includes the strategic use of reserves to manage its savings programme over the medium term.</li> <li>The Council has modelled the anticipated impact of its financial strategy over the medium term (eg potential service reductions and council tax levels on local communities).</li> </ul>
Is the Council's financial strategy supported by a clear understanding of its financial position?	<ul> <li>The Council has calculated its funding gap over the short to medium term based on reasonable assumptions.</li> <li>The Council has benchmarked its assumptions with appropriate comparator bodies.</li> <li>The Council has a good understanding of its key budget pressures in the medium and long term.</li> <li>The Council has a track record of successfully addressing key budget pressures.</li> <li>The Council has identified the key risks to its financial sustainability and has put in place mitigations.</li> </ul>

Level 2 questions	Criteria
Do the Council's reporting arrangements support regular oversight of its financial sustainability?	<ul> <li>It is clear who is responsible for monitoring the Council's financial position, including its sustainability over the medium to long term.</li> <li>The Council regularly reports its financial position to members to enable oversight and scrutiny.</li> <li>The Council has arrangements to transparently report the impact/anticipated impact of its financial strategy on the achievement of its corporate objectives and on local communities to members and other stakeholders.</li> <li>The Council's savings plan includes what has been agreed, how much progress has been made in implementation, and links to both its budget and medium-term financial plan.</li> <li>The Council regularly reports progress in delivering planned savings to members to enable oversight and scrutiny.</li> </ul>



Audit Wales 1 Capital Quarter Cardiff CF10 4BZ Tel: 029 2032 0500 Fax: 029 2032 0600 Textphone: 029 2032 0660

E-mail: info@audit.wales

Website: www.audit.wales

We welcome correspondence and telephone calls in Welsh and English. Rydym yn croesawu gohebiaeth a galwadau ffôn yn Gymraeg a Saesneg.

# Management response form



Report title: Financial Sustainability Review - Monmouthshire County Council

Completion date: October 2024

**Document reference:** 4516A2024

Ref Page	Recommendation	<b>Management response</b> Please set out here relevant commentary on the planned actions in response to the recommendations	<b>Completion date</b> Please set out by when the planned actions will be complete	Responsible officer (title)
ge 27	<ul> <li>To address its medium to long-term financial sustainability, the Council should urgently implement the delivery plan for its new financial strategy. Specifically, it should:</li> <li>develop its Change and Improvement Plan to identify sustainable ways to deliver services whilst addressing its forecast funding gap;</li> <li>utilise effective modelling and data to support its long-term approach to financial sustainability; and</li> <li>ensure it has appropriate arrangements to monitor and</li> </ul>	The Medium-Term Financial Strategy (MTFS) was approved by Council in July 2024. This strategy provides the strategic framework for the Medium-Term Financial Plan (MTFP). As part of the development of the strategy, a delivery plan has been established, which sets out clear timescales for completion. The MTFS action plan includes actions to develop a change and improvement plan and enhancing our approach to data modelling within the MTFP and further financial planning. Any impact of the action taken as part of the financial strategy on delivery our well-being objectives will be assessed as part of the		

report the impact of its financial strategy, in particular the Change and Improvement Plan, on service	Community and Corporate Plan 6-monthly progress update and annual self-assessment report.		
users and delivery of well-being objectives.	To use the MTFS to develop the MTFP throughout coming months to inform the 2025/26 budget setting process.	2025/26 budget presented to Council – March 2025	Head of Finance
	To develop a Change and Improvement plan to enable delivery of required savings over the medium term. This is evolving with the development of the budget process and strategy for 2025/26.	2025/26 budget presented to Council – March 2025	Cabinet/ Strategic Leadership team
	To produce six-monthly update on the council's medium term financial planning, including latest modelling and data used.	Next update – October 2024	Head of Finance
	To produce a six-monthly update on progress against the delivery plan for the core objectives of the MTFS.	Next update – October 2024	Head of Finance
	To produce a six-monthly update on progress against the council's well-being objectives set in the community and corporate plan.	Next update – December 2024	Chief Officer People,

		Performance &
		Partnerships

This page is intentionally left blank

# Agenda Item 7



# The Monmouthshire County Council Welsh Church Act Fund – Audit Plan 2024

Audit year: 2023-24 Date issued: September 2024 Document reference: 4494A2024



This document has been prepared as part of work performed in accordance with statutory functions. Further information can be found in our <u>Statement of Responsibilities</u>.

Audit Wales is the non-statutory collective name for the Auditor General for Wales and the Wales Audit Office, which are separate legal entities each with their own legal functions as described above. Audit Wales is not a legal entity and itself does not have any functions.

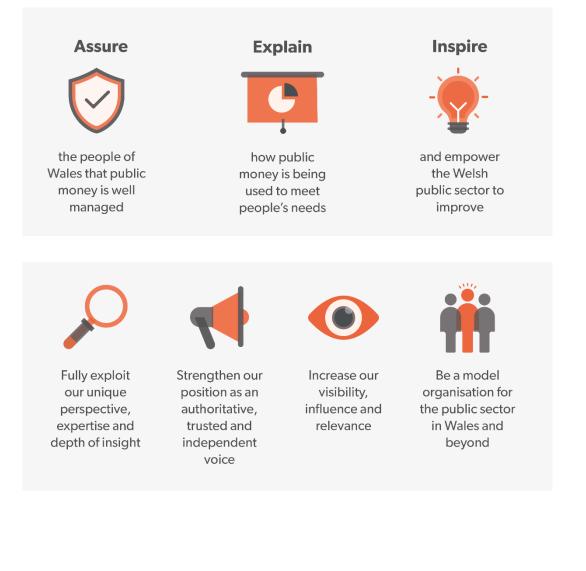
No responsibility is taken by the Auditor General, the staff of the Wales Audit Office or, where applicable, the appointed auditor in relation to any member, director, officer or other employee in their individual capacity, or to any third party.

In the event of receiving a request for information to which this document may be relevant, attention is drawn to the Code of Practice issued under section 45 of the Freedom of Information Act 2000. The section 45 Code sets out the practice in the handling of requests that is expected of public authorities, including consultation with relevant third parties. In relation to this document, the Auditor General for Wales, the Wales Audit Office and, where applicable, the appointed auditor are relevant third parties. Any enquiries regarding disclosure or re-use of this document should be sent to the Wales Audit Office at infoofficer@audit.wales.

We welcome correspondence and telephone calls in Welsh and English. Corresponding in Welsh will not lead to delay. Rydym yn croesawu gohebiaeth a galwadau ffôn yn Gymraeg a Saesneg. Ni fydd gohebu yn Gymraeg yn arwain at oedi.

# About Audit Wales

# Our aims and ambitions



# Contents

Introduction	5
Financial statements' materiality	6
Significant financial statements' risks	7
Financial statements' audit timetable	8
Fee and audit team	9
Audit quality	11
Supporting you	12

# Introduction

I have now largely completed my planning work.

This Detailed Audit Plan specifies my statutory responsibilities as your external auditor and to fulfil my obligations under the Code of Audit Practice.

It sets out the work my team intends undertaking to address the audit risks identified and other key areas of focus during 2024.

It also sets out my estimated audit fee, details of my audit team and key dates for delivering my audit team's activities and planned outputs.



**Adrian Crompton** Auditor General for Wales

# Audit of financial statements

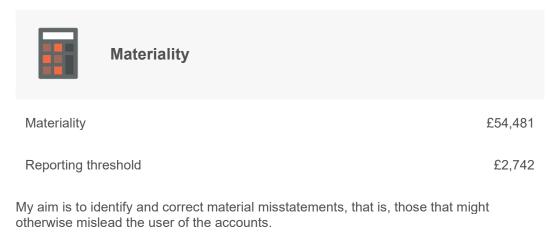
I am required to issue a report on your financial statements which includes an opinion on their 'truth and fairness', the proper preparation in accordance with accounting standards and legal requirements.

I will also report by exception on a number of matters which are set out in more detail in our <u>Statement of Responsibilities</u>.

I do not seek to obtain absolute assurance on the truth and fairness of the financial statements and related notes but adopt a concept of materiality. My aim is to identify material misstatements, that is, those that might result in a reader of the accounts being misled. The levels at which I judge such misstatements to be material is set out later in this plan.

There have been no limitations imposed on me in planning the scope of this audit.

# Financial statements' materiality



Materiality is calculated using:

- 2023-24 gross assets of £5.484 million
- Materiality percentage of 1%

I report to those charged with governance any misstatements above a trivial level (set at 5% of materiality).



Areas of specific interest

There are some areas of the accounts that may be of more importance to the user of the accounts, and we have set a lower materiality level for these:

Related party disclosures £5,000

# Significant Financial Statements' Risks

Significant risks are identified risks of material misstatement, for which the assessment of inherent risk is close to the upper end of the spectrum of inherent risk, or those which are to be treated as a significant risk in accordance with the requirements of other ISAs. The ISAs require us to focus more attention on these significant risks.

#### Exhibit 1: significant financial statement risks

Significant risk	Our planned response
The risk of management override of controls is present in all entities. Due to the unpredictable way in which such override could occur, it is viewed as a significant risk [ISA 240.32-33].	<ul> <li>The audit team will:</li> <li>test the appropriateness of journal entries and other adjustments made in preparing the financial statements;</li> <li>review accounting estimates for bias;</li> <li>evaluate the rationale for any significant transactions outside the normal course of business.</li> </ul>

The audit team is yet to conclude all areas of the risk assessment. Should any further significant financial risks arise on completion of this work we will update the S151 officer and the Governance and Audit Committee via its chair and re-issue my Audit Plan if required.

# Financial statements' audit timetable

I set out below key dates for delivery of my accounts audit work and planned outputs.

Exhibit 3: key date	s for delivery	of planned	outputs
---------------------	----------------	------------	---------

Planned output	Work undertaken	Report finalised
2024 Detailed Audit Plan	September 2024	October 2024
<ul> <li>Audit of financial statements work:</li> <li>Audit of Financial Statements Report</li> <li>Opinion on the Financial Statements</li> </ul>	November – December 2024	January 2025

# Fee & Audit Team

In January 2024 we published our <u>Fee Scheme</u> for the 2024-25 year as approved by the Senedd Finance Committee. My fee rates for 2024-25 have increased by an average of 6.4%, as a result of unavoidable inflationary pressures and the ongoing need to invest in audit quality.

I estimate your total audit fee will be £8,000.

Planning will be ongoing, and changes to my programme of audit work, and therefore my fee, may be required if any key new risks emerge. I shall make no changes without first discussing them with the S151 Officer.

#### Our financial audit fee is based on the following assumptions:

- The agreed audit deliverables set out the expected working paper requirements to support the financial statements and include timescales and responsibilities.
- No matters of significance, other than as summarised in this plan, are identified during the audit.

#### Exhibit 4: breakdown of audit fee

Audit area	Proposed fee for 2024 $(\pounds)^1$	Actual fee for 2023 (£)
Audit of Financial Statements	8,000	7,518

<sup>1</sup> The fees shown in this document are exclusive of VAT, which is not charged to you.

# Fee & Audit Team

The main members of my team, together with their contact details, are summarised in **Exhibit 5**.

### Exhibit 5: my local audit team

Name	Role	Contact details
Gareth Lucey	Engagement Director	gareth.lucey@audit.wales
Rachel Freitag	Audit Manager	rachel.freitag@audit.wales
Elinor Hallett	Audit Lead	elinor.hallett@audit.wales

I can confirm that my team members are all independent of the Monmouthshire County Council Welsh Church Act Fund and your officers.

# Audit quality

Our commitment to audit quality in Audit Wales is absolute. We believe that audit quality is about getting things right first time.

We use a three lines of assurance model to demonstrate how we achieve this. We have established an Audit Quality Committee to co-ordinate and oversee those arrangements. We subject our work to independent scrutiny by QAD\*, and our Chair acts as a link to our Board on audit quality. For more information see our <u>Audit Quality Report 2023</u>.

#### **Our People**



The first line of assurance is formed by our staff and management who are individually and collectively responsible for achieving the standards of audit quality to which we aspire.

- · Selection of right team
- · Use of specialists
- · Supervisions and review

#### Arrangements for achieving audit quality

The second line of assurance is formed by the policies, tools, learning & development, guidance, and leadership we provide to our staff to support them in achieving those standards of audit quality.



- Audit platform
- Ethics
- Guidance
- Culture
- · Learning and development
- Leadership
- · Technical support

#### Independent assurance

The third line of assurance is formed by those activities that provide independent assurance over the effectiveness of the first two lines of assurance.



- EQCRs
- Themed reviews
- · Cold reviews
- · Root cause analysis
- Peer review
- Audit Quality Committee
- External monitoring

\* QAD is the quality monitoring arm of ICAEW.

# Supporting you

Audit Wales has developed a range of resources to support the scrutiny of Welsh public bodies and to support those bodies in continuing to improve the services they provide to the people of Wales.

# Visit our website to find:

	our <u>Good Practice</u> work where we share emerging practice and insights from our audit work in support of our objectives to assure, to explain and to inspire.
NEWS	our <u>newsletter</u> which provides you with regular updates on our public service audit work, good practice, and events.
	our <u>publications</u> which cover our audit work completed at public bodies.
a constant	information on our <u>forward performance audit work programme 2023-2026</u> which is shaped by stakeholder engagement activity and our picture of public services analysis.
DA	various <u>data tools</u> and <u>infographics</u> to help you better understand public spending trends, including a range of other insights into the scrutiny of public service delivery.

You can find out more about Audit Wales in our <u>Annual Plan 2024-25</u> and <u>Our Strategy</u> <u>2022-27</u>.



Audit Wales Tel: 029 2032 0500 Fax: 029 2032 0600 Textphone: 029 2032 0660

E-mail: info@audit.wales

Website: www.audit.wales

We welcome correspondence and telephone calls in Welsh and English. Rydym yn croesawu gohebiaeth a galwadau ffôn yn Gymraeg a Saesneg.

# SUBJECTAudit Wales Work Programme: Council Progress UpdateMEETING:Governance and Audit CommitteeDATE:17<sup>th</sup> October 2024DIVISION/WARDS AFFECTED: All

## 1. PURPOSE

1.1 To provide the committee with an update on the council's progress against the Audit Wales Work Programme up to October 2024 so that the committee can assure itself of the progress of the council's response.

# 2. **RECOMMENDATIONS**

- 2.1 That members scrutinise the council's response to the Audit Wales work programme, seeking assurance that adequate progress is being made.
- 2.2 That members refer any issues contained within Audit Wales national studies to other committees for consideration where they identify there are findings of particular relevance to the council that need further scrutiny.

# 3. KEY ISSUES

- 3.1 Each year, Audit Wales produces an Audit Plan, which sets out the work they intend to undertake to discharge their duties, and this is presented to Governance and Audit Committee upon publication. The performance audit work programme set by Audit Wales focusses on discharging duties in relation to value for money and sustainable development:
  - Value for money The Council has to put in place arrangements to get value for money for the resources it uses.
  - Sustainable development principle The Council needs to comply with the sustainable development principle when setting and taking steps to meet its well-being objectives.
- 3.2 This report provides an update on the progress being made by the council in implementing the findings of Audit Wales reviews. This includes an update on progress against existing proposals for improvement/recommendations, followed by the latest local audit work carried out since the last review, with an accompanying management response. Recommendations that require further attention are marked as 'open' these can be found in appendix 1. Where a recommendation has been assessed as being adequately addressed, it is 'closed' and explanation why included these can be found in appendix 2. Some of the forward-looking actions committed to by the authority are likely to be reflected within other council strategic documents such as the Community and Corporate Plan, enabling strategies, the Whole Authority Strategic Risk Assessment and the Medium-Term Financial Plan.
- 3.3 As well as local work at each council, Audit Wales carries out national studies across the local government sector to make recommendations for improving value for money, and all of these reports are published on <u>www.audit.wales/publications</u>. Audit Wales has published two national studies since this update was last brought to the committee: an assessment of the use of performance information; and digital strategies. Whilst these are national studies carried out across all local authorities in Wales, the recommendations provided are a result of local work, and so specific reports have already been produced for the Council. For this reason, these reviews are included alongside local studies in appendix 1.



- 3.4 Governance and Audit Committee has a role in ensuring the council is responding to the findings from national studies and can also refer them to another scrutiny committee if they feel the report requires further in-depth consideration beyond the response already provided by the service area. The committee may also refer issues to Democratic Services Committee.
- 3.5 The council works closely with regulators and inspectors to quality-assure activities as this is vital to ensuring improvement. Their feedback is valued, and their assessments are used to help us focus on the things we need to improve. Their findings have informed the council's own self-assessment of its performance in 2023/24. The Audit Wales work programme and timetable update from June 2024, shared with the committee, provides an update on the work of Audit Wales, Estyn and Care Inspectorate Wales. Findings from Estyn and Care Inspectorate Wales have their own monitoring arrangements in place. Consideration will be given to incorporating further oversight of these, where they relate to the council's performance arrangements, in future updates of this progress report to Governance & Audit Committee.
- 3.6 Audit Wales, as part of their ongoing annual audit work programme, may follow up progress in any of the open or recently closed proposal areas.

## 4. REASONS

To ensure the authority responds appropriately to Audit Wales recommendations to secure the improvements required.

## 5. **RESOURCE IMPLICATIONS**

Finance and any other resource implications of activity related to responses to the recommendations will need to be considered by the relevant responsibility holders.

## 6. CONSULTEES

Individual audit report recommendation responsible officers Deputy Chief Executive

## 7. BACKGROUND PAPERS

Audit Wales Audit Plan 2023/24 Audit Wales Audit Plan 2024/25 Audit Wales work programme and timetable update – quarter 1, June 2024

## 8. AUTHORS

Hannah Carter, Performance Analyst E-mail: hannahcarter@monmouthshire.gov.uk

# Open Audit Wales Proposals for Improvement

# Capital Programme Management Proposals

Report	Audit Wales Capital Programme Management – April 2024						
Summary of findings	As part of this review, Audit Wales sought to answer the question: Does the Council have proper arrangements in place to secure value for money in the design and delivery of its capital programme? Overall, they found that the capital programme management arrangements demonstrate some strengths but lack focus on outcomes and impact. They found that planning arrangements are generally robust, but the capital programme lacks clear outcomes, and that monitoring arrangements focus on budget and timescales with limited consideration of impact or learning.						
The Council should clearly articulate in its Capital Strategy:						Open	
	Desired Result	Action	Responsible Officer & Timescale		Progre	ess so far	
Planned actions	Clearly defined desired outcomes along with arrangements in place to monitor these.	To develop an updated Capital Strategy for 25/26 which includes more detailed information on the outcomes the strategy is seeking to achieve and how the delivery of these outcomes will be monitored.	Head of Finance February 2025	objectives a approval pr This include capital inve priority inve key role in properly ali Community	Capital Strategy identifies the key octives and the main governance and roval process for capital investments. includes the process for approving tal investments and the agreed rity investment matrix which plays a role in ensuring investment is perly aligned with the overall munity and Corporate Plan and er strategic principles of the Council.		

			In developing the 25/26 strategy, we will incorporate in these sections, further information on the outcomes the strategy is seeking to achieve and how the delivery of these outcomes will be monitored.
Strengthened reporting of progress against planned outcomes.	Reinforce monitoring arrangements of planned outcomes as part of updated Capital Strategy 25/26.	Head of Finance February 2025	The Capital Strategy identifies the current governance arrangements that are in place to monitor capital expenditure and strategy development and implementation. Monitoring outcomes is a role for responsibility holders of capital projects.
			In developing the 25/26 strategy, we will reinforce and reiterate these arrangements. We will also include an overview of the outcomes evaluated for the capital programme for significant capital projects (those decisions taken through Cabinet or Council) following their completion in the next update of the capital strategy that is reported annually to full Council.
	Complete an annual report on the performance of the Asset Management Plan (as set out in the Asset Management Strategy).	Acting Head of Landlord Services February 2025	The Capital Strategy identifies the current governance arrangements that are in place to monitor capital expenditure and strategy development and implementation.
			Strengthening alignment with the recently agreed revised Asset Management Strategy, that sets out the strategic objectives for our land and property and management of their

		strategic performance, is important to enable delivery of both strategies. An annual report on the performance of the Asset Management Plan will be prepared and reported to Performance and
		Overview Scrutiny Committee for review.

# Performance Data Proposals

Report	Audit Wales Use of Performance Information: Service User Perspective and Outcomes – March 2024					
Summary of findings	Summary of Audit Wales sought to answer the question: Does the Council's performance data enable senior leaders to understand the service user perspective and the outcomes of its activities to effectively manage its performance? Overall, Audit Wales found that the council provides some performance information to enable senior leaders to understand the perspective of service users, but information on outcomes is limited restricting their ability to manage performance effectively.					Open
Audit Wales Recommendations	The Council should strengther more comprehensive underst users. The Council should strengther impact of its services and eval The Council needs to assure it	angthen the information it provides to its senior leaders to enable them to gain a nderstanding of how well services and policies are meeting the needs of service angthen the information provided to senior leaders to help them understand the nd evaluate whether it is delivering its long-term objectives and intended outcomes. assure itself that it has robust arrangements to check the quality and accuracy of the mes data it provides to senior leaders				
	Desired Result	Action	Responsible Officer & Timescale	Progress so far		ess so far
Planned actions	Further develop arrangements to focus on outcome and impact	Set out revised measures, including where possible developing the use of outcome measures, in the Community and Corporate Plan.	Chief Officer People, Performance & Partnerships	A revised Community and Corporate Pla measurement framework was approved by Cabinet in September. The framewor was revised to ensure increased focus of		ework was approved mber. The framework

measures and embed an evaluative mindset.		September 2024 – Completed	outcome rather than output measures, where possible.
			The framework will be used in the six monthly progress and annual self- assessment report on the Community and Corporate plan. Quarterly reporting of measures contained within with framework will continue to be available to members and officers within the Community and Corporate Plan dashboard.
	Support service managers to strengthen the use of evidence, including impact measures and those from the service user perspective, in their self- assessment of service performance within service business plans.	Performance & Data Insight Manager April 2025	An assessment of the performance measures contained within service business plans will be carried out as part of quality assurance of service business plans in Quarter 3. Those identified as needing to develop performance measures further will be supported by the performance team to do so. This assessment will also ensure alignment of performance measures with the Community and Corporate Plan measurement framework.
	Strengthen the use of evidence, including on the impact made and those from the service user perspective, in our annual self-assessment of our progress in meeting our wellbeing objectives. This will clearly identify how well are we doing, how do we know (the evidence we have used) and what and how can we do better.	Performance & Data Insight Manager June 2025	A revised Community and Corporate Plan measurement framework, that has an increased focus on outcome rather than output measures, was approved by Cabinet in September. This change will facilitate an increased focus of our assessment on the impact of our actions. Data and evidence on the impact from the service user perspective will continue

			to be developed, where available, for use in the assessment.
Strengthened arrangements to ensure quality and accuracy of data.	Implement a process with clear guidance to collate 2023/24 performance measure data used in the community and corporate plan.	Performance & Data Insight Manager May 2024 - complete	A clearer, more robust data collation process has been established, with clear guidance for officers. This process was used in collating data for the organisation's self-assessment report 2023/24. It will be used moving forward in the collation of community and corporate plan data.
	Conduct a data maturity assessment and use the findings to inform any further development of arrangements or targeted action we need to take to improve data accuracy, in coordination with internal audit.	Performance & Data Insight Manager December 2024	The Digital and Data Strategy was approved by Cabinet in July 2024. A commitment within this strategy is to undertake a data maturity assessment to gain a greater understanding of data knowledge and capability within the organisation. The findings of this assessment will inform targeted improvements in data arrangements, where needed.

# Digital Strategy proposals

Report	Audit Wales Digital Strategy Review – June 2024		
Summary of findings	Audit Wales found that the Council does not have a digital strategy. The absence of a costed strategy with clear objectives and measures also makes it difficult for the council to monitor and assess the value for money of its strategic approach. They also found that the council has not drawn on a wide range of evidence sources or mapped out the stakeholders it needs to involve, in developing and delivering its strategic approach to digital.	Status	Open

Audit Wales Recommendations	The Audit Wales national report in Wales' is available here Dig To ensure the Council makes to resources the Council should of approach, it should act in accor To ensure it better understand medium, and long-term the Co delivery of the strategy. To help ensure that its resource the full diversity of those with To help ensure that the Counce approach to digital strategy the its next digital strategy.	use of its veloping its r the short, ewing the nent with				
Planned actions	Desired Result A digital and data strategy that acts to secure value for money for the council, in accordance with the sustainable development principle. Strengthened monitoring arrangements for the delivery of a revised strategy.	Action To develop an updated Digital and Data Strategy for the Council. To implement the arrangements for monitoring and review agreed in the Digital and Data Strategy.	Responsible Officer & Timescale Deputy Chief Executive July 2024 - Complete Deputy Chief Executive	approved by strategy sets organisation and includes data aims of action it will A revised Dig approved by strategy sets	gital and Cabine s the dire over th s three o the cou take to gital and Cabine s out imp	ss so far Data Strategy was t in July 2024. This ection for the e next three years verarching digital and ncil, along with the achieve them. Data Strategy was t in July 2024. This plementation and ments, which include
	Strategy.		July 2025	the establish Technology and outcom These arrang established embedding	governance arrangements, which incl the establishment of a Digital, Data ar Fechnology Board to oversee progres and outcomes. These arrangements are being established to monitor delivery, include embedding within the council's performance management framewor	

			and producing an annual assessment of progress.
Strengthened engagement with stakeholders as part of development of a revised strategy.	Complete engagement with key stakeholders to inform the development of the Digital and Data Strategy.	Deputy Chief Executive July 2024 - Complete	A revised Digital and Data Strategy was approved by Cabinet in July 2024. A range of key stakeholders were involved in the development of this strategy. The continued involvement and engagement of stakeholders will be key moving forward as we look to implement and develop this strategy.
Understand where collaborative working in the digital space will deliver value for money for the organisation.	To develop a Digital and Data Strategy that considers opportunity for collaborative development.	Deputy Chief Executive July 2025	A revised Digital and Data strategy was approved by Cabinet in July 2024. This strategy sets out the three overarching digital and data aims of the council, one of which is to 'work with partners to develop and maintain strong foundations to support delivery of the strategic vision'.
			The strategy has a clear commitment to further strengthen and build on existing collaborative and partnership arrangements. This will be regularly reviewed by the Digital, Data and Technology Board, particularly during the initial implementation of the strategy.

Page 54

# Closed Audit Wales Proposals for Improvement

Report	Financial Sustainability Assessment – June 2021						
Audit Wales Recommendations	possible, the Council should reg reasonable and reflect recent le To bridge its estimated future fu	ancial Plan predicts future funding req gularly review its future cost pressure e evels of cost pressures. unding gap and contribute to strengthe Id develop and deliver a programme of	Status	Closed			
	Desired Result	Action	Pro	gress so	far		
Planned actions	A medium-term financial plan which is based on realistic evidence and planned scenarios to allow a structured and planned approach to service delivery in the medium term in line with community and corporate plan priorities.	Develop a Medium-Term Financial Plan that is based on realistic evidence and planned scenarios, to guide budget setting in line with agreed strategic objectives	commitments set out in the Co approved by Council in July 20 strategic framework for the M be developed throughout com	Medium-Term Financial Strategy, which aligns with the ommitments set out in the Community and Corporate Plan, was oproved by Council in July 2024. This strategy provides the trategic framework for the Medium-Term Financial Plan that will e developed throughout coming months to inform the 2025/26 udget setting process and medium-term financial planning.			
	In parallel with the above, to develop and deliver a programme of sustainable planned savings over the medium-term to allow a balanced budget to be set that delivers on agreed community and corporate plan priorities.	A robust and detailed review of planned savings brought forward that ensure that the impact on service delivery is mitigated where possible and that contributes to an overall sustainable budget position in the medium term.	The 2024/25 budget was appropriate the proposals were developed development of a more robust approved by Council in July 20 monitored as part of periodic lease the further Audit Wales Financia completed over the summer of the recommendations from the summer of the sum	ed in alig Financia 24. Progr oudget m I Sustain f 2024. A	anment with the al Strategy, which was ress with planned savings is nonitoring reports. ability Review has been an action plan to respond to		

Report		Audit Wales Springin	g Forward – August 2022			
Audit Wales Recommendations	<ul> <li>experience of the pandemic a considerations, and specifical</li> <li>takes account of long assets and workforce</li> <li>sets out its intended of takes account of how and regionally.</li> <li>takes account of the vashould seek to unders how that might influe</li> <li>collaborates with public developing a strategie</li> <li>As the Council begins to imple working with partners by developing.</li> <li>To support regular scrutiny ar value for money, the Council is a strategies.</li> </ul>	takes account of the views and needs of staff, service users and partners. In doing so the Council should seek to understand how, where and when users want to access services post-COVID-19 and how that might influence future asset needs and workforce planning. collaborates with public sector partners across Gwent to evaluate the potential benefits of developing a strategic long-term approach to a single public estate Council begins to implement its new strategies, it should seek to build on existing examples of g with partners by developing a more systematic approach to considering opportunities for				
	Desired Result	Action	Progress so	o far		
Planned actions	To place the sustainable development principle at the heart of considerations.	To develop a new set of enabling strategies that will facilitate the delivery of the Community and Corporate Plan.	<ul> <li>The Community and Corporate Plan 2022-28 was approved by Council in April 2023. This sets out the six Well-being Objectives of the Council. The enabling strategies that align with and facilitate the delivery of the plan have also now been approved. These include: Asset Management Strategy, People Strategy, Digital and Data Strategy, Medium-Term Financial Strategy and the Socially Responsible Procurement Strategy.</li> <li>An Audit Wales review into the well-being objective setting proces at Monmouthshire found that the council set its Well-being Objectives in accordance with the sustainable development</li> </ul>			

		plans to support the delivery of these objectives. We will ensure that the sustainable development principles continue to be embedded in the delivery of the enabling strategies.
To build on existing examples of working with partners by developing a more systematic approach to considering opportunities	To review the Asset Management Plan, including considering opportunities for collaboration and establishing mechanisms to evaluate delivery.	The Asset Management Strategy was approved by Council in January 2024. The Asset Management Strategy is supported by an Asset Management Plan which outlines the actions to be undertaken in accordance with the strategy, and is subject to annual review.
for collaboration. To support regular scrutiny and decision-making by elected members and help provide assurance over value for money.		Both the strategy and plan consider any further opportunities for collaboration or partnership working. They establish the assessment criteria under which property performance will be assessed. The Asset Management Plan includes the agreed actions and objectives relating to the land and property functions and portfolios, including the governance arrangements under which the Investment Portfolio will continue to be monitored and evaluated. The Asset Management Plan will be reviewed annually to ensure it continues to provide the appropriate assurance that value for money and best consideration is being achieved.
	To review the People Strategy, including considering opportunities for collaboration and establishing mechanisms to evaluate delivery.	A refreshed People Strategy that aligns with the commitments set out in the Community and Corporate Plan was approved by Cabinet in June 2024. This strategy sets out the six key objectives along with an action plan to facilitate delivery. This strategy considers opportunities for collaboration, in particular working with colleagues to implement change, and establishes clear milestones and measures to track progress of delivery.
Clarity over the Council's approach to the use of its assets to support robust decision making.	Replace the current asset management IT system with a system that incorporates the Financial Asset Register as well as providing a comprehensive solution for the effective management of property data	Work is ongoing to replace the current asset management IT system. A project team has been created, specification finalised and fee proposals are being invited. The new system will incorporate the Financial Asset Register, and will also provide efficiencies and improvements in health and safety compliance monitoring. Procurement and implementation of the new system has been delayed as a consequence of long-term staff sickness and capacity pressures, but recruitment to vacant support posts is ongoing to

accelerate the implementation of the system. Progress on the
implementation of this system is monitored quarterly within
relevant Service Business Plans, available to members on the Hub.

# **GOVERNANCE & AUDIT COMMITTEE WORK PROGRAMME 2024-25**

#### 29TH APRIL 2024

Reports to be with Peter by – 15th April 2024 Reports to be with Wendy Barnard/Chair prior to pre-meeting – 17th April 2024 Pre-meeting – 19th April 2024 Finalised reports to committee section – 19th April 2024 Despatch by committee section – 19th April 2024

			Terms of reference category						
Report Title	Report Author	Financial Affairs	Risk, Internal Control, Performance & Corporate Governance	Complaints	Internal Audit	External Audit			
Audit Wales Work Programme: Council Progress Update	Richard Jones		✓						
Effectiveness of Strategic Risk Management Framework	Richard Jones		~						
Internal Audit Plan 24/25	Jan Furtek				$\checkmark$				
Implementation of Internal Audit agreed recommendations	Jan Furtek				✓				
Proposed future delivery model for the Internal Audit Service	Peter Davies				$\checkmark$				
Audit Wales Performance Data Review	Charlotte Owen					✓			

59

#### 6TH JUNE 2024

Reports to be with Peter by – 17th May 2024 Reports to be with Wendy Barnard/Chair prior to pre-meeting – 21st May 2024 Pre-meeting – 23rd May 2024 Finalised reports to committee section – 28th May 2024 Despatch by committee section – 29th May 2024

			Terms	of reference c	ategory	
Report Title	Report Author	Financial	<b>Risk</b> , Internal	Complaints	Internal Audit	External
		Affairs	Control,			Audit
			Performance			
			& Corporate			
			Governance			
Draft Freedom of Information (FOI) & Data Protection Act (DPA)	Sign Lloyword					
Breaches & Date Subject Access Request (DSARs)	Sian Hayward		✓			
CPR Exemptions - 6 monthly update to 31st March 2024	Jan Furtek				$\checkmark$	
Internal Audit Annual Report 2023/24	Jan Furtek				✓	
2023/4 Treasury Outturn report	Jonathan Davies	$\checkmark$				
Draft Financial Strategy	Jon Davies/Peter Davies	$\checkmark$				
People Strategy	Matt Gatehouse		✓			

Annual Audit Plan 24-25	Audit Wales			✓
Audit Wales Capital Programme Management Review	Audit Wales			$\checkmark$
Audit Wales MCC Annual Audit Summary 2023	Audit Wales			✓
Audit Wales Work Programme and Timetable quarterly update - March 2024	Audit Wales			$\checkmark$

#### 10TH JULY 2024

Reports to be with Peter by – 21st June 2024 Reports to be with Wendy Barnard/Chair prior to pre-meeting – 25th June 2024 Pre-meeting – 27th June 2024 Finalised reports to committee section – 1st July 2024 Despatch by committee section – 2nd July 2024

		Terms of reference category					
Report Title	Report Author	Financial Affairs	Risk, Internal Control, Performance & Corporate Governance	Complaints	Internal Audit	External Audit	
Financial Strategy	Jon Davies/Peter Davies	$\checkmark$					
Draft Annual Governance Statement 2023/24	Jan Furtek				$\checkmark$		
<ul> <li>Internal Audit Plan and Annual Report for Shared Resource Service</li> <li>(SRS)</li> </ul>	TCBC IA Team				$\checkmark$		
Covernance & Audit Committee Annual report 2023/4	Chair – Andrew Blackmore		✓				
Audit Wales Digital Review	Charlotte Owen					$\checkmark$	

#### 31st July 2024

Reports to be with Peter by – 9th July 2024 Reports to be with Wendy Barnard/Chair prior to pre-meeting – 11th July 2024 Pre-meeting – 15th July 2024 Finalised reports to committee section – 22nd July 2024 Despatch by committee section – 23rd July 2024

			Terms of reference category					
Report Title	Report Author	Financial Affairs	Risk, Internal Control, Performance & Corporate Governance	•	Internal Audit	External Audit		
2024/5 Q1 - Treasury report	Jon Davies	✓						
2023/4 Draft WCF/Mon Farm Statement of Accounts	Jon Davies	✓						
2023/24 MCC Draft Statement of Accounts	Jon Davies	✓						

5TH SEPTEMBER 2024

#### Reports to be with Peter by – 2nd August 2024 Reports to be with Wendy Barnard/Chair prior to pre-meeting – 6th August 2024 Pre-meeting – 8th August 2024 Finalised reports to committee section – 27th August 2024 Despatch by committee section – 28th August 2024

		Terms of reference category					
Report Title	Report Author			Complaints	Internal Audit	External	
		Affairs	Control,			Audit	
			Performance				
			& Corporate				
			Governance				
Initial assessment of corporate risk control arrangements	Richard Jones		✓				
Internal Audit Quarterly progress report (Q1)	Jan Furtek				$\checkmark$		
Draft Self Assessment Report	Richard Jones		✓				

#### **17TH OCTOBER 2024**

Reports to be with Peter by – 1st October 2024

Reports to be with Wendy Barnard/Chair prior to pre-meeting - 3rd October 2024

Pre-meeting – 7th October 2024

© Finalised reports to committee section – 8th October 2024 Despatch by committee section – 9th October 2024

Φ		Terms of reference category					
O Report Title	Report Author	Financial	<b>Risk</b> , Internal	Complaints	Internal Audit	External	
		Affairs	Control,			Audit	
			Performance				
			& Corporate				
			Governance				
Audit Wales Work Programme: Council Progress update	Richard Jones		✓				
Audit Grants report	Audit Wales - Rachel Freitag					$\checkmark$	
Audit Wales Financial Sustainability Review	Audit Wales					$\checkmark$	
Annual Audit Plan 22-23 Welsh Church Funds	Rachel Freitag					$\checkmark$	

Reports to be with Peter by – 12th November 2024 Reports to be with Wendy Barnard/Chair prior to pre-meeting – 14th November 24 Pre-meeting – 18th November 2024 Finalised reports to committee section – 19th November 2024 Despatch by committee section – 20th November 2024

Terms of reference category

Report Title	Report Author	Financial Affairs	Risk, Internal Control, Performance & Corporate Governance	•	Internal Audit	External Audit
24/25 Q2 Treasury report	Jon Davies	√				
2023/24 MCC Statement of Accounts Final	Jon Davies	✓				
ISA260 response to accounts	Rachel Freitag/Jon Davies					$\checkmark$
Effectiveness of Strategic Risk Management Framework and summary of wider arrangements	Richard Jones		~			
CPR Exemptions - 6 monthy update to 30th September 2024	Jan Furtek				✓	
Whole Authority annual complaints report	Annette Evans			✓		
Internal Audit quarterly progress report (Q2)	Jan Furtek				✓	
The Ombudsmans's Annual Letter - 2022/23	Annette Evans			$\checkmark$		

#### **16TH JANUARY 2025**

Reports to be with Peter by – Reports to be with Wendy Barnard/Chair prior to pre-meeting –

Pre-meeting – 6th January 2024 Difference in the section – Despatch by committee section –

Φ			Terms of reference category					
N Report Title		Report Author	Financial Affairs	Risk, Internal Control, Performance & Corporate Governance	Complaints	Internal Audit	External Audit	
2023/4 WCF/Mon Farm Statement of Accord ISA260 for trust funds	ounts Final	Jon Davies Rachel Freitag/Jon Davies	√				$\checkmark$	

#### 20TH FEBRUARY 2025

Reports to be with Peter by – Reports to be with Wendy Barnard/Chair prior to pre-meeting – Pre-meeting – 10th February 2024 Finalised reports to committee section – Despatch by committee section -

Terms of reference category

Report Title	Report Author	Financial Affairs	Risk, Internal Control, Performance & Corporate Governance	Complaints	Internal Audit	External Audit
2024/25 Q3 Treasury report	Jon Davies	√				
Statement on the robustness of the budget process and the adequacy of reserves	Peter Davies	~				
2025/26 Capital Strategy and Treasury Strategy	Jon Davies	√				
Cyber Security	Sian Hayward		✓			
Self Assessment of Performance Management arrangements	Richard Jones		✓			
MCC Fraud, Corruption & Bribery Risk Assessment and NFI Self Assessment	Peter Davies					
Internal Audit Quarterly Progress report (Q3)	Jan Furtek					$\checkmark$

#### 13TH MARCH 2025

Reports to be with Peter by – Reports to be with Wendy Barnard/Chair prior to pre-meeting –

Despatch by committee section –		Terms of reference category					
Report Title	Report Author	Financial Affairs	Risk, Internal Control, Performance & Corporate Governance		Internal Audit	Extern Audit	
Draft Internal Audit Plan 2025/26	Jan Furtek				✓ ✓		

TO BE PUT ON A FUTURE MEETING AGENDA BUT DATES NOT YET CONFIRMED

Presentation on Global Internal Audit Standards/Update of Public Sector Internal Audit Standards Review of MCC Internal Audit Charter

This page is intentionally left blank

# Public Document Pack Agenda Item 11

## Minutes of the meeting of Governance and Audit Committee held at The Council Chamber, County Hall, The Rhadyr, Usk, NP15 1GA on Thursday, 5th September, 2024 at 2.00 pm

**PRESENT:**Andrew Blackmore (Chair)<br/>County Councillor Tony Easson (Vice-Chair)

Lay Members: Colin Prosser, Rhodri Guest and Martin Veale

County Councillor: Sara Burch, John Crook, David Jones, Malcolm Lane, Phil Murphy, Peter Strong and Ann Webb

# **OFFICERS IN ATTENDANCE:**

Peter Davies Jan Furtek Charlotte Owen Rachel Freitag Matthew Gatehouse Richard Jones Hannah Carter Philippa Green Deputy Chief Executive and Chief Officer, Resources Acting Chief Internal Auditor Audit Wales Officer Audit Wales Officer Chief Officer People, Performance and Partnerships. Performance and Data Insight Manager Performance Analyst Head of HR

# APOLOGIES:

Jon Davies – Head of Finance

# 1. Declarations of Interest

No declarations of interest were made.

## 2. Public Open Forum

No members of the public were in attendance.

# 3. <u>To note the Action List from the previous meeting.</u>

The action list from the previous meeting was noted.

https://www.youtube.com/live/HExeLjFncuk?si=TEukirQArOiqPK8i&t=62

## 4. Initial assessment of corporate risk control arrangements

The Performance and Data Insights Manager presented a report outlining an overview of the arrangements and the effectiveness of the corporate risk control policies aligned with the strategic risk management policy. Following this, Committee Members were invited to comment and ask questions:

https://www.youtube.com/live/HExeLjFncuk?si=aK0kMyJdtLXGG45h&t=126

# MONMOUTHSHIRE COUNTY COUNCIL

## Minutes of the meeting of Governance and Audit Committee held at The Council Chamber, County Hall, The Rhadyr, Usk, NP15 1GA on Thursday, 5th September, 2024 at 2.00 pm

We resolved that:

- (i) there was a need to gain a better understanding of Emergency Planning and Corporate Insurances. Officers would update the Work Programme for Committee Members to receive a briefing session on these matters in due course.
- (ii) Officers would investigate whether a joint meeting between Governance and Audit Committee and the Performance and Overview Scrutiny Committee would be required regarding an update on Emergency Planning Procedures.
- (iii) Officers would incorporate the action updates identified in the report in the sixmonthly update on the risk framework.

# 5. Internal Audit Quarterly progress report (Q1)

The Acting Chief Internal Audit Officer presented the Internal Audit Progress Report for Quarter 1 (2024/25). Following this, Committee Members were invited to comment and ask questions:

https://www.youtube.com/live/HExeLjFncuk?si=xc7-0uqQyYhFuzFt&t=882

As recommended the Governance & Audit Committee reviewed the Internal Audit Progress Report for Quarter 1 (2024/25) and noted the audit opinions issued, as well as noting the progress made by the Section towards meeting the 2024/25 Operational Audit Plan and the Section's performance indicators at the three month stage of the financial year which are currently ahead of the profiled target.

# 6. Draft Self Assessment Report

The Performance and Data Insight Manager presented the Draft Self-Assessment 2023/24 report. Following this, Committee Members were invited to comment and ask questions:

https://www.youtube.com/live/HExeLjFncuk?si=8Z\_O5JWE0BqvBaKU&t=1702

As recommended the Governance & Audit Committee reviewed the Draft Self-Assessment 2023/24 report prior to it being considered by Council. In doing so, the Committee was satisfied with the report and considered that it should be shared with staff and the public.

# 7. Governance and Audit Committee Forward Work Plan

The Governance and Audit Committee Forward Work Plan was noted.

https://www.youtube.com/live/HExeLjFncuk?si=6ys3Aa4EBhoiP1jm&t=4061

# MONMOUTHSHIRE COUNTY COUNCIL

# Minutes of the meeting of Governance and Audit Committee held at The Council Chamber, County Hall, The Rhadyr, Usk, NP15 1GA on Thursday, 5th September, 2024 at 2.00 pm

# 8. <u>To approve the minutes of the previous meeting</u>

The minutes of the previous meeting were confirmed as an accurate record.

https://www.youtube.com/live/HExeLjFncuk?si=OSv5raUpVtBdeDsm&t=4086

# 9. Date of Next Meeting

Thursday 17th October 2024 at 2.00pm.

# Meeting ended at 3.09 pm.

This page is intentionally left blank